

## **Supertram essential rail replacement works in Hillsborough and Shalesmoor – 24 July to 7 August 2023**

I am writing to inform you that South Yorkshire Supertram Limited (SYSL) is planning to carry out essential rail replacement works on sections of track in the Hillsborough and Shalesmoor areas over the summer. These works form part of their ongoing maintenance programme and are critical to extend the lifespan of the tram network and maintain the reliable, comfortable and safe level of service customers have come to expect.

The works have been split into four areas and will be carried out throughout the night and day between Sunday 23 July and Monday 7 August 2023 as follows:

- Middlewood Road between the junction with Dixon Road and Keyworth Road – 23:30 Sunday 23 July to 09:00 Thursday 27 July
- Langsett Road between Ripley Street and Forbes Road – 00:30 Thursday 27 July to 08:00 Sunday 30 July
- Infirmary Road between West Don Street and Gilpin Lane – 01:30 Sunday 30 July to 23:00 Thursday 3 August
- Shalesmoor – 01:00 Friday 4 August to 05:00 Monday 7 August.

Letters have been posted to affected residents and businesses around the Middlewood Road area and will be sent to the other residents and businesses in the other affected work areas, notifying them of the proposed works and any disruptions they may cause, ahead of the works commencing.

How will the works affect tram services?

During the works, the Supertram network will run to a revised timetable.

From Monday 24 July to Sunday 6 August 2023 (inclusive), trams will operate as follows:

- Blue route tram services will run between Halfway and Shalesmoor only.
- Yellow Route tram services will run between Meadowhall Interchange and Cathedral only with the exception of early morning, evening and Sunday journeys which will run between Meadowhall Interchange and Shalesmoor only.
- Middlewood, Leppings Lane, Hillsborough Park, Malin Bridge, Hillsborough, Bamforth Street, Langsett/Primrose View and Infirmary Road tram stops will not be served.
- Trams between Shalesmoor, Cathedral and Meadowhall Interchange will operate at slightly different times to normal
- Purple Route and Tram Train services will not be affected and will operate as normal.

Alternative bus services

For those that need to travel during the works period, the following services are available as an alternative to the tram:

Dedicated tram replacement bus service

A dedicated tram replacement bus service will run to help people make their journeys.

From Monday 24 July until Sunday 6 August inclusive, a free shuttle bus service, BY1 operated by Wilfreda, will run between Shalesmoor and Middlewood Park & Ride. The service will operate up to every 12 minutes during the daytime, serving limited bus stops located near all the affected tram stops between Shalesmoor and Middlewood Park & Ride except:

- From Friday 28 July to Sunday 30 July - journeys on service BY1 towards Middlewood will not serve the bus stop near Hillsborough Park tram stop due to traffic management whilst works are carried out on the outbound track on Langsett Road between the junction with Ripley Street and Forbes Road. Services heading towards Shalesmoor are not affected
  - o Customers should use alternative bus stops near Hillsborough or Leppings Lane tram stops or make alternative arrangements
- From Monday 31 July to Thursday 3 August - journeys on service BY1 towards Middlewood will not serve the bus stop near Infirmary Road tram stops due to traffic management whilst works are carried out on Infirmary Road between West Don Street and Gilpin Lane. Services heading towards Shalesmoor are not affected
  - o Customers should use the allocated bus stops near Shalesmoor or Langsett/Primrose View tram stops or make alternative arrangements.

Please find attached a copy of the timetable for service BY1 along with details of the bus stops served for your information.

#### Bus services

For many journeys, there are existing bus routes that offer alternative travel options to the tram including:

- Service 31 - Hillsborough – Sheffield city centre
- Services 52 and 52a – Hillsborough – Sheffield city centre
- Service 57 and 57a – Middlewood – Hillsborough – Sheffield
- Service 58 – Middlewood - Hillsborough
- Service 61 and 62 – Malin Bridge – Hillsborough Interchange
- Services 81 and 82 – Malin Bridge – Hillsborough - Sheffield city centre
- Services 97 and 98 – Hillsborough Interchange – Sheffield city centre

Our Journey Planner can help people plan their alternative journey during the works. Some services may be subject to minor diversions as a result of the traffic management for the replacement works. Up to date information will be available on our disruptions page.

#### Park and ride

Malin Bridge and Middlewood Park & Ride sites will remain open during these works. Customers can buy their travel ticket onboard.

How is this being communicated to customers?

Our Travel South Yorkshire website, where we bring together information from all of the bus, tram and train operators, makes it easier for people in our communities to plan their journeys and keep up to date with the latest changes.

Details of the impact of the rail replacement works on tram services will be available on our disruptions page at [travelsouthyorkshire.com/en-gb/newsupdates/disruptions](https://travelsouthyorkshire.com/en-gb/newsupdates/disruptions) and further information will be available via a dedicated webpage: [travelsouthyorkshire.com/RailReplacement](https://travelsouthyorkshire.com/RailReplacement). Customers are advised to keep checking our web page for the latest information.

Further information is also available:

- Online at [stagecoachbus.com/news/yorkshire/2023/july/essential-rail-replacement-works-24-july-to-6-august](https://stagecoachbus.com/news/yorkshire/2023/july/essential-rail-replacement-works-24-july-to-6-august) and the most up to date public transport information is available at [travelsouthyorkshire.com/servicechanges](https://travelsouthyorkshire.com/servicechanges)
- Via Twitter @TravelSYorks and @SCSupertram
- Via posters at affected tram stops and at Park & Ride sites
- By calling Traveline on 01709 51 51 51 (weekdays between 7am and 7pm and at weekends between 8am and 7pm).

Up to date bus timetables and journey planning tools are available at [www.travelsouthyorkshire.com](https://www.travelsouthyorkshire.com).