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Sent: 16 June 2022 13:52
Subject: Young people's travel passes – online applications

Dear Colleague

Young people's travel passes – online applications

As you are aware it is fast approaching the end of the current academic year and the new academic year will be upon us soon after. I, therefore, wanted to take this opportunity to ask for your support in promoting the benefits of our free concessionary travel passes to people aged 18 and under and encouraging young people and parents to apply for a pass.

Zoom concessionary travel passes provide proof of eligibility to travel for a discounted fare of 80p per single journey on bus and tram, and half fare on Northern trains in South Yorkshire.

Additionally, pass holders are eligible to purchase a range of discounted daily, weekly and 28-day tickets from bus and tram operators, including prepaid tickets offering unlimited travel across South Yorkshire.

Eligibility and how to apply

Our travel passes are available to young people aged 18 and under who live in South Yorkshire. Early application is encouraged in order to benefit from discounted travel over the summer holidays.

The quickest way to apply for a pass is online by creating a MyTSY account. Further information about the range of passes available, eligibility, the benefits of having a free Zoom Travel Pass and how to apply can be found at <https://www.travelsouthyorkshire.com/en-GB/LandingPage/Zoom>

We aim to dispatch each pass within 11 days of receiving a completed online application if all details are correct.

If customers are unable to apply online, we are asking them to please give our **Traveline team a call on 01709 515151**, between 7am and 7pm Monday to Friday or 8am and 7pm Saturday and Sunday, and they will happily talk them through their options.

Zoom Beyond 18-21 Travel Pass extension

As you may be aware, Zoom Beyond was introduced, in June 2021, as a one-year initiative to help young people aged 18-21 travel around our region for less following the pandemic.

South Yorkshire Mayoral Combined Authority has approved plans to extend the Zoom Beyond 18-21 Travel Pass scheme for young people for another year, allowing them to continue to pay as little as 80p for a single journey on buses and trams across South Yorkshire.

How to apply

We will automatically issue a new Zoom Beyond 18-21 Travel Pass to existing pass holders who are still eligible. This should arrive week commencing 20 June.

As we are trying to avoid creating plastic waste, we will not automatically send a replacement pass to existing pass holders who will be turning 22 in the next month. These customers can still apply online if they wish when new applications reopen.