



ECCLESFIELD PARISH COUNCIL

Serving the Community since 1894

VOLUNTEER POLICY

Introduction

Ecclesfield Parish Council exists to support and provide services to Ecclesfield local residents.

Ecclesfield Parish Council seeks to involve volunteers to:

- ensure our services meet the needs of our clients
- provide new skills and perspectives
- increase our contact with the local community we serve

Principles

This Volunteering Policy is underpinned by the following principles:

- Ecclesfield Parish Council will ensure that volunteers are properly integrated into the organisational structure and that mechanisms are in place for them to contribute to Ecclesfield Parish Council's work
- Ecclesfield Parish Council does not aim to introduce volunteers to replace paid staff
- Ecclesfield Parish Council expects that staff at all levels will work positively with volunteers and, where appropriate, will actively seek to involve them in their work
- Ecclesfield Parish Council recognises that volunteers require satisfying work and personal development and will seek to help volunteers meet these needs, as well as providing the training for them to do their work effectively.
- Vulnerable Adults that assist in the office will provide someone to support them whilst working with the council office staff

- Before children work in the office the school would complete the safeguarding and health and safety check.

Practice guidelines

The following guidelines deal with practical aspects of the involvement of volunteers.

Recruitment

All prospective volunteers will be interviewed to find out what they would like to do, their skills, suitability and how best their potential might be realised.

Volunteer agreements and voluntary work outlines

Each volunteer will have a volunteer agreement establishing what Ecclesfield Parish Council undertakes to provide them. In addition they will agree to a written outline of the specific work they will be undertaking. Neither of these documents is a contract; Ecclesfield Parish Council has no intention of creating a contract with any volunteers.

Expenses

Volunteers may have their travel and other expenses reimbursed.

Induction and training

All volunteers will receive an induction into Ecclesfield Parish Council and their own area of work. Training will be provided as appropriate. Where possible volunteers will be entitled to receive additional training on the same basis as paid staff.

Support

The Parish Clerk or another senior member of staff will be all volunteers point of contact. They will be provided with regular supervision to feed back on progress, discuss future development and air any problems.

The volunteer's voice

Volunteers are encouraged to express their views about matters concerning Ecclesfield Parish Council and its work.

Insurance

All volunteers are covered by Ecclesfield Parish Council's insurance policy whilst they are on the premises or engaged in any work on Ecclesfield Parish Council's behalf.

Health and safety

Volunteers are covered by Ecclesfield Parish Council's Health and Safety Policy.

Equal opportunities

Ecclesfield Parish Council operates an equal opportunities policy in respect of both paid staff and volunteers. A copy of the Equal Opportunities Policy is available from the Clerk. Volunteers will be expected to have an understanding of and commitment to our equal opportunities policy.

Problem solving

We aim to identify and solve problems at the earliest possible stage. Volunteers must discuss any issues with the Clerk or another senior member of staff as soon as any problems or issues occur.

Confidentiality

Volunteers will be bound by the same requirements for confidentiality as paid staff.

Adopted by Council 9.1.2020

Review date: April 2022